

FAQ

How do I obtain a Member Log-in?

Submit a request through our website or send an email request and we will be more than happy to create a log-in for you. We will need your name, company name, address, phone number and email address.

How do I place an order?

You may place an order by phone, fax or email. Unfortunately at this time we are unable to process orders through our website.

Do you have a minimum order amount?

Yes, \$200 minimum for new customers with a shipping address in the United States, \$500 for a shipping address outside of the United States. Please note that we are WHOLESALE only.

How do you ship your merchandise?

We can ship by UPS, FedEx, and various trucking companies per your request throughout the U.S. Shipping to international destinations and U.S territories, such as Puerto Rico and Guam, is also available.

How do I request a catalog?

A PDF version of our catalog can be viewed and printed through our website. To request a paper catalog, submit a form from our website. Or you can email us at info@beauty-treats.com with your name, company name, address, phone number and email address. Please note: We do not send catalogs unless all information is filled out on the catalog request.

Do you have a showroom?

Yes, our showroom is located at 1232 Factory Place, Los Angeles, California 90013. We welcome walk-ins Monday through Friday, 9:00am to 5:30pm. Please call us at (213) 627-5222 to make an appointment with our sales department.

What methods of payment do you accept?

First time payment must be made with a credit card. For customers residing outside of the U.S., first time payments must be made by wire transfer. Please see our Policy and Terms page for more information about payment.

What do I do if I can't remember my Member Log-in?

Call or email us and we will be more than happy to provide you your log-in.

I ordered the wrong item, can I exchange the item?

Please see our Policy and Terms page.

The products came in damaged what do I do?

Call us within 7 days of receipt of merchandise. Please see our Policy and Terms page for more info.